For information on becoming a Office Clerk, General, see <u>Sources of additional information</u> within this brochure.

For information on youth employment opportunities, contact a career counselor at your high school or employment counselor or job and information center coordinator at your local NH Employment Security Office.

Berlin (752-5500)

151 Pleasant St., PO Box 159, 03570-0159

Claremont (543-3111)

404 Washington St., PO Box 180, 03743-0180

Concord (228-4100)

10 West St., PO Box 1140, 03302 - 1140

Conway (447-5924)

518 White Mountain Highway, 03818-4205

Keene (352-1904)

109 Key Rd., 03431-3926

Laconia (524-3960)

426 Union Ave., PO Box 760, 03246-2894

Lebanon (448-6340)

85 Mechanic St., Ste.4, 03766-1506

Littleton (444-2971)

646 Union St., Ste. 100, 03561-5314

Manchester (627-7841)

300 Hanover St., 03104-4957

Nashua (882-5177)

6 Townsend St., 03060-3285

Portsmouth (436-3702)

2000 Lafeyette Rd., 03801-5673

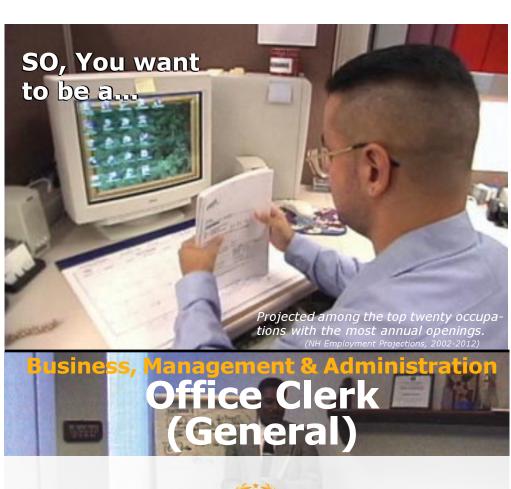
Salem (893-9185)

29 South Broadway, 03029-3026

Somersworth (742-3600)

243 Rt.108, 03878-1512







Here are a few things you should know. You'll want to know a few things about this career.

Avg Hrly Wage: \$12.34

Expected GrowthRate*:

11%

Avg AnnOpenings:

265

Training/Educ Needed:

Short On-the-Job Training or Military

High school diploma is most common requirement. Courses taken in

word processing, other computer applications, and

office practices would be particularly helpful.

Basic Skills: Reading, listening, writing, speaking, math.

Job Skills: Clerical, customer and personal service, mathematics, economics and accounting, computers and electronics, telecommunications, computers and media, psychology.

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SO, You want to be a...

Projected among the top twenty occupations with the most annual openings. (NH Employment Projections, 2002-2012,

TASKS

- 1. Compiles, copies, sorts, and files records of office activities, business transactions, and other activities.
- 2. Computes, records, and proofreads data and other information, such as records or reports.
- 3. Operates office machines, such as photocopier, telecopier, and personal computer.
- 4. Completes and mails bills, contracts, policies, invoices, or checks.
- 5. Stuffs envelopes and addresses, stamps, sorts, and distributes mail, packages, and other materials.
- 6. Transcribes dictation and composes and types letters and other correspondence, using typewriter or computer.
- 7. Orders materials, supplies, and services, and completes records and reports.
- 8. Answers telephone, responds to requests, delivers messages, and runs errands.
- 9. Reviews files, records, and other documents to obtain information to respond to requests.
- 10. Completes work schedules and arranges appointments for staff and students.
- 11. Collects, counts, and disburses money, completes banking transactions, and processes payroll.
- 12. Communicates with customers, employees, and other individuals to disseminate or explain information.

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Interests
(Holland Code):
CRE
(Conventional,
Realistic,
Social)

Interest Area:
Business &
Administration

Working Conditions: Pleasant and comfortable clean, well lit offices.

Avg Work Week: Full-timers
40hrs (Some may work shifts or overtime during busy periods. Many also work part-time or temporary jobs.)

Sources of additional info: NH Employment Security (Contact office nearest you or go online to www.nhes.state.nh.us).

American Management Association, 1601 Broadway, New York, NY 10019 (<u>www.amanet.org</u>).

